

Gateway Management – A who's who guide

Jonathan Jose, General Manager

Responsible for the overall operations of The Gateway and the performance of all Gateway associates.

I started my career in Property Management 15+ years ago. I started with Greystar in Las Vegas as a Leasing Consultant and worked my way up to a Community Manager. Thereafter, I took a position with Greystar as the Operation Support Services Senior Community Manager, managing and creating a team to help assets throughout the Northern California and Hawaii Region. I decided to go back permanently to an asset of 600+ units in Alameda as the General Manager.

I am confident with my experience in property management and tenure with Greystar, together as a team, we will keep moving The Gateway forward. #OneCommunity #OneTeam #TheGateway

I can be reached via email at Jonathan.Jose@greystar.com

Brittany Storm, Sr. Community Manager

Brittany started her career in property management eight years ago and joined The Gateway family June of 2021. She has worked from ground zero and held many positions from Corporate Operations to Property Operations. Throughout her tenure in both Corporate and Property Operations, she has the mindset that the Gateway needs in order for us to push the community to a higher level. We are excited to have her and making a difference at The Gateway

Brittany can be reached via email at Brittany.storm@greystar.com

Reports up to Jonathan Jose, General Manager

Jose Angulo, Operations Manager

Jose joined The Gateway family in April 2001 as a part-time front desk associate. Since then, he has been promoted to full time Onsite Manager, to Assistant Operations Manager, to his current role as Operations Manager. His current duties include management of Facilities, Engineering, Janitorial, Patrol and Landscaping. Additionally, his focus also is on all Capital Projects at The Gateway.

Jose can be reached via email at Jose.angulo@greystar.com

- Reports up to Jonathan Jose, General Manager

Mark Maggiolo, Resident Services Manager

Assignments: 550 Battery Street, 405 Davis Court and Townhouses 1 – 29

Mark worked at UCSF Housing Services for 3 years before joining The Gateway in November 2019. Mark started at the front desk, then moved to the Service Department 2 weeks later. Since then, Mark transitioned to Resident Services Manager in January 2020.

His duties include parking, managing the 24/7 front desk and service-related issues. He is also responsible for Notice to Vacate inquiries.

Mark can be reached via email at Mark.maggiolo@greystar.com

- Reports up to Brittany Storm, Sr. Community Manager

Addrienne Williams, Resident Services Manager

Assignments: 155 Jackson Street, 440 Davis Court and Townhouses 30 – 58

Addrienne joined The Gateway in August 2006 as the full time Front Desk Associate. Since then, she has held many roles through the ranks of Resident Liaison and Facilities Administration. Her passion to get things done and her rapport with residents has brought her to her newest role as Resident Services Manager. We trust that she will be an effective force to move The Gateway forward. We are excited to have her part of the management team.

Addrienne can be reached via email at Addrienne.williams@greystar.com

- Reports up to Brittany Storm, Sr. Community Manager

Jenny Dee, Accounts Receivable

Jenny started at The Gateway in June 2020. She is responsible for processing and managing rent payments and your point of contact for payment/ledger discrepancies.

Prior to her joining The Gateway, her vast experience consists of managing and supervising the functional and administrative duties and responsibilities of an accounts receivable and accounts payable department.

Jenny can be reached via email at Jenny.dee@greystar.com

- Reports up to Jonathan Jose, General Manager

Shirley Lau, Compliance Manager

Shirley has been in Property Management for over 20+ years. She started in the industry as an Administrative Assistant and worked her way up through the ranks as an Assistant Manager. She joined The Gateway in April 2011 as a Leasing Administrator and has been promoted to The Gateway's Compliance Manager. Her primary duties include to make sure that all leasing files are in compliance, conduct audits in leasing and accounting. She is also making strides to ensure that all policies and procedures are in place in all departments.

Shirley can be reached via email at Shirley.lau@greystar.com

- Reports up to Jonathan Jose, General Manager